



## **10 YEAR LIMITED WEAR WARRANTY**

The manufacturer warrants its carpet for residential and commercial use against excessive surface wear, as hereafter defined, for a period of (10) years. This warranty extends only to the original purchaser and it commences on the date of proper installation. If the surface pile of the carpet wears more than twenty percent (20%) in ten years, the manufacturer will either furnish replacement carpet of equivalent quality for the affected area at no charge, excluding installation and labor, or repair the defect, VAT, duties, local taxes and fees.

This warranty is non-transferable and applies only to carpeting (excluding carpet installed on stairs) and does not extend to tears, pulls, cuts, pilling burns, matting, crushing or damage due to improper cleaning agents or cleaning methods; lack of protection under roller caster chairs or other damage resulting from negligence, improper use, fire, flood, acts of God, or natural disaster.

To obtain performance of this warranty obligation, the customer must send proof of purchase, showing the name of the dealer or contractor, the carpet style and the date it was installed, to the manufacturer, who must be allowed, at its discretion, a reasonable opportunity to inspect, and verify the surface wear.

**THE ABOVE WARRANTIES AND REMEDIES ARE IN LIEU OF ANY REMEDIES FOR INCIDENTAL OR CONSEQUENTIAL DAMAGES AND THESE DAMAGES ARE HEREBY EXCLUDED.**

Some states and countries do not allow limitations on how long an implied warranty may last or the exclusions or limitation of incidental or consequential damages so the above limitation or exclusion may not apply to you. This warranty gives you specific legal rights, arbitrated in any US court, and you may have other rights which may vary from location to location.